

Libby Marks
82-Q Calle Aragon
Laguna Woods, CA 92637

(949) 770-8376

Docket 05-231
cdg/
QYAL

September 29, 2005

Federal Communications Commission
445 12th Street, S.W.
Room 4B-541
Washington, DC 20554

Attention: Jennifer Simpson, Room 4B-541
For Docket No. 05-231

Dear Ms. Simpson:

My name is Libby Marks and I spoke with you last week regarding the problems our community is having with the TV Guide Channel.

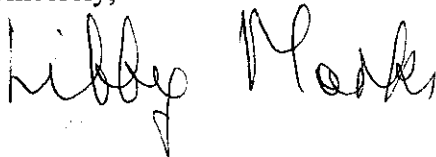
When we first got this channel one could see the entire screen and what programs were on all the channels. However, about two years ago this channel decided to use two thirds of the screen for their commercials; consequently only a third of the screen shows programming – and if someone uses closed captioning it doesn't show at all.

I contacted TV Guide Channel about this problem and they informed me that by law they have to show closed captioning, but they won't move the captioning from covering the programming on the bottom of the screen.

This is a special hardship for myself and other residents of Leisure World (average age 76 years old) and there are more than 18,000 of us, many of whom routinely use closed captioning. The TV Guide Channel insists on placing the closed captioning on the bottom third of the screen, thus obscuring the program information we need, and this is the only reason we turn on TV Guide Channel. I intend to elicit the support of other residents who are having the same problem in our community.

I would appreciate anything that you can do to help us in this matter.

Sincerely,



Libby Marks

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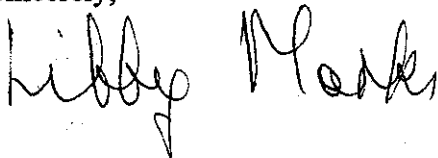
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